

Behavioral Health Home Learning Collaborative

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PRESENTATION FORMAT: 15 minute oral presentation

TOPIC/TARGET AUDIENCE: CCOs, public health researchers and practitioners, mental health, primary care

ABSTRACT: The Behavioral Health Home Learning Collaborative includes 13 behavioral health agencies, clinics and chemical dependency treatment programs bringing primary care into behavioral health settings to provide whole-person care to populations with Severe and Persistent Mental Illness (SPMI) and Substance Use Disorders (SUD). Participants receive training in management of chronic health conditions and practice coaching to complete improvement projects focused on adapting clinic culture and workflows to an interdisciplinary model of team-based care. Objectives: 1) Describe health disparities among SPMI & SUD populations and how Behavioral Health Homes are intended to address these disparities; 2) Describe challenges and lessons learned including the value of: continuous quality improvement tools to build capacity for delivery of integrated care; adjusting workflows and clarifying roles within interdisciplinary teams; and increased attention to data collection and reporting for improved clinical services and population health management. The presentation will be relevant for both clinical and operations leaders.

OBJECTIVE(S): Demonstrate the challenges and early successes of behavioral health agencies integrating primary care into their scope of services for SPMI and SUD populations.

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